FRANCISCO V. AGUILAR

Secretary of State

MAGGIE SALAS CRESPO

Deputy Secretary for Southern Nevada

DEBBIE I. BOWMAN

Deputy Secretary for Operations

Deputy Secretary for Commercial Recordings

SHAUNA BAKKEDAHL



GABRIEL DI CHIARA Chief Deputy Secretary of State

ERIN M. HOUSTON Deputy Secretary for Securities

MARK A. WLASCHIN Deputy Secretary for Elections

You spoke and we listened!

The Nevada Secretary of State values your input and is sympathetic to the frustrations that you have been facing. We are excited to share that we have recently deployed a software update to our Business Licensing service. We will continue to correct and enhance our systems to ensure your success.

Changes took effect on September 21st, 2023. If you have feedback to share about this release, please let us know using the Survey below! Microsoft Forms



| What's New/Corrected | Where you will see the new Functionality in our System |
|--|---|
| Consistency regarding Submitter IDs and available credits | Payments submitted via Submitter ID |
| Reducing duplicate registered agents to improve the search process | Registered Agent Profiles and Registered Agent Resignations |
| Refining the Registered Agent Resignation process | |
| Streamlined the internal accounting processes to enable faster refund requests | Accounting |